

Offer for SwissCubanCham members

- **Validity:** The offer is for all members (Single members or companies, respectively their staff, without partner and children) of the SwissCubanCham based either in Cuba or in Switzerland, working with an official mail-address.
- **Offer:** Above-mentioned persons receive a **reduction of 10 %** on the actual daily rate on the SWISS website (or actual daily rate on the Edelweiss website). This reduction applies on economy and business rates.
- **Handling Fee:** Cuba Real Tours asks for a handling fee of **CUC 30.00/CHF 30.00** (once per reservation).
- **Flight destinations and days:** It is possible to book ZRH-HAV-ZRH as well as HAV-ZRH-HAV. The EDW-Flight operational day is Thursdays and it is in Terminal 2 (in HAV and in ZRH).
- **Additional EDW destinations:** On further EDW destinations no reductions or special prices are applicable.
- **Free luggage:** In Economy Class one piece of 23 kg and in Business Class two pieces of 32 kg.
- **Economy max:** The supplement for Economy Max is CHF 200.00 per way.
- **Validity of the tickets:** The EDW tickets are valid 365 days. But they are bookable only 340 days in advance.
- **Miles:** No miles can be accumulated or converted on the EDW tickets.
- **Cancellations:** The normal cancellation conditions on the EDW website are applicable.
- **First instalment:** For members of SwissCubanCham, no first instalment is requested.
- **Invoice:** Cuba Real Tours sends an invoice after the booking of the flight.
- **Payment:** Following payment conditions are applicable:
 - **Flights ex Havana:** Payment in CUC in cash at the Cuba Real Tours Office or per bank transfer to Switzerland.
 - **Flights ex Zurich:** Payment per bank transfer.
- **Optional services:** All information and fees regarding optional services can be found on <http://www.edelweissair.ch/medias/edw/pdf/edw-optional-service-fees-de.pdf>
All optional services can be booked directly by the traveler and be paid with credit card (www.flyedelweiss.com/shop).
- **Excess baggage:** excess baggage can be registered online up to 5 days prior to flight on the EDW webpage. This way you benefit from a more economic rate (CHF 165.00) instead of directly on check-in (CHF 180.00). The according link is: <http://www.edelweissair.ch/shop/overbaggage/>
- **Seat reservations:** Can be made directly on the EDW website: <http://www.edelweissair.ch/shop/seatreservation/> A standard seat reservation is 40.00 CHF per person/way
- **Web check-in:** Ex HAV no web check-in possible yet; though for flights from ZRH it is possible.
- **Persons to contact:**
 - **ex Havana:** Mrs. Deborah Steffen (deborah.steffen@cubarealtours.com)
 - **ex Zurich:** Team Cuba Real Tours Europa (info@cubarealtours.eu)